

1. **Solid Waste – General Collection**

- The owner or occupant of each residence must place all household waste, recycling and yard waste in the appropriate City-provided container, yard waste, brush and other hazardous materials are prohibited from the trash container.
- City ordinance states that no containers shall be placed earlier than 3:00 p.m. of the day preceding the day of collection and not later than 7:00 a.m. on the scheduled day of collection and shall be removed to a point at the side or rear of the structure not later than 7:00 p.m. of the day of collection.
- Container lids should be closed to keep pests and rainfall out and waste in the container.
- Any items bagged or un-bagged outside the container and not meeting Bulk/Brush collection guideline requirements will not be collected. See below section on Bulk/Brush for more information.
- All containers shall be maintained in good condition, and property owner or occupants shall notify the City promptly of any maintenance needed on any containers. It is the responsibility of the occupant of the premises to keep all City containers in a sanitary condition.
- Personal containers are prohibited.

2. **Placement of Container**

- Always place your container so that the wheels are facing your house/apartment so that lid opens toward the street.
- Place your container at the curb edge in your driveway apron or next to it so that it is 2-3 feet away from objects such as parked cars, mailboxes, fences and utility poles.
- Containers should be side-by-side with at least 2 feet between containers. Please do not stack one behind the other.
- Improperly placed containers will not be collected.

Winter Placement-After Snowfall

- The best placement is in your driveway after you have cleared it of snow.
- DO NOT leave your container on the sidewalk or on top of a snow bank.

3. **Lost/Missing Containers**

- Replacement containers can be supplied upon contacting the Customer Service Department at 302-422-6616. Each situation that results in a missing/lost container is different. If containers are lost or damaged due to neglect or abuse, the customer may need to purchase the replacement.

4. **Additional Containers**

- Additional trash and yard waste containers are available at very minimal monthly cost. No additional fee for additional recycling containers.

5. **Recycling**

- The owner or occupant of each residence must use the city-provided blue container w/yellow lid or grey container w/yellow lid for recycling. All accepted recyclable material must be placed inside the container **UNBAGGED**. Household waste, yard waste, brush and other hazardous materials are prohibited from the recycle container and will not be collected.
- Recycling is a weekly service collected on the same day as the trash collection. For weekly route information please visit our website at www.cityofmilford.com/solidwaste.
- A list of approved recyclable material can be found on the City's website at www.cityofmilford.com/recycling.

6. **Yard Waste**

- The owner or occupant of each residence must use the city-provided brown container w/tan lid for yard waste removal. All accepted yard waste material must be placed inside the container. Household waste, recycle material and other hazardous materials are prohibited from the yard waste container and will not be collected. For information regarding more yard waste than will fit into your container, please see Bulk/Brush Collection.
- **Yard Waste** is defined as biodegradable waste consisting of leaves, grass clippings, twigs, small branches (less than four ft. in length), shrubbery, prunings and other garden material.
- Yard Waste is a weekly service collected on Mondays with the exception of some holidays. For information on holidays that affect your area, please check your Solid Waste Schedule or visit www.cityofmilford.com/solidwaste.
- Yard Waste containers will not be collected if the lid is not properly closed. Sticks & branches must be cut down to at least 4 feet.

7. **Fall Leaf Collection**

- Leaf collection service is provided **biweekly** during the months of November – December and **weekly** in January. For more details on collection schedule, please visit the city website at www.cityofmilford.com/solidwaste
- Leaves must be raked out to the curb or to the furthest point of the lawn by **7:00 A.M.** on your collection day.
- Leaves cannot block the sidewalk or be raked into the gutter or roadway.
- Please place a tarp over your leaves to keep leaves from blowing from wind and rain.

****Due to the size of the City and equipment available, each area may take several days to collect and will be subject to weather conditions and demand. Please be patient as our crews are working hard to provide this valuable service to the citizens of the City of Milford.**

8. **Bulk/Brush Item Collection**

- Pre-scheduled Bulk/Brush will be collected each Monday, with the exception of holidays.
- Each customer will receive two bulk waste/brush collections (maximum of 4 cubic yards each collection) per calendar year at no extra charge.
- Additional collection beyond the two (2) no charge collections will be charged at a rate of \$50 for each 4 cubic yards per stop, with a maximum of 20 cubic yards in a calendar year. Charges will be billed to the utility account.
- **Bulk** is defined as "Large items". Furniture, appliances, mattress, lawn mowers, BBQ grills, TV's, air conditioners, water heaters, doors, cabinets and other types of large household items that require special handling.

- **Brush** is defined as a woody material trimmed from trees or shrubs too large to be placed in the specified City container. Branches not to exceed three inches in diameter and are cut in lengths not to exceed four feet. Brush must be placed neatly at the curb, butt end toward the street, cut in lengths and stacked that one person can handle.
 - Please do not place brush in streets and do not block sidewalks.
 - **Customers are required to call 302-422-6616 to schedule a pick-up.** There are a limited number of pick-ups each Monday, and will be scheduled on a first-come, first served basis. Once the schedule for the week is full, you will be scheduled for the next available pick-up day. Please do not place items for collection until you have confirmed your scheduled pick-up.
 - Customers are required to contact Customer Service Department to schedule a pickup as set forth in the Solid Waste Rules and Regulations.
 - Bulk items must not be placed for collection prior to 24 hours prior to the scheduled collection day.
 - Customers without prior pickup arrangements will be tagged and notified of subsequent billing. Items not removed by customer within 48 hours will be removed by the City and billed accordingly.
9. **Building Materials from Minor Remodeling Projects**
- Collection of building material is limited to debris from minor home improvements projects done by the resident – **not by contractors.**
 - Debris from major remodeling, construction projects, or work done by contractors will not be collected. Removal of this material is the owner's responsibility.
10. **Holiday Collections**
- The Annual Solid Waste Schedule is mailed to residents each year in June and is available online at www.cityofmilford.com/solidwaste on our home page and in each City office location.
 - If you would like a copy to be mailed to you, please call Customer Service Department at 302-422-6616.

SPECIAL DISPOSAL INFORMATION

1. **Animal Waste**
- Animal fecal matter will not be picked up unless placed in a small, sturdy double plastic bag, or wrapped in newspaper and placed in a small, sturdy plastic bag.
 - Cat litter can be placed in coffee cans, sturdy plastic bags, or grocery bags that are placed inside plastic bags. Place in all grey trash container.
2. **Hazardous Materials, Liquid Paint, Flammable Materials, Other Chemicals or Infectious Medical Waste**
- **Hazardous materials will not be collected.** This includes paint, varnish, stains, thinner stripper, drain cleaners, paint remover, pesticides, gasoline, and all hazardous household chemicals.
 - Household Hazardous Waste may be disposed of at DSWA special annual events in Milford and weekly in Georgetown. For additional information and schedule of events please visit one www.DSWA.com.
3. **Medication**
- Permanent medication collection boxes are available, a list of locations can be found at www.DSWA.com or www.milfordpolicede.org/community-policing/rx-disposal.
 - ***Can also be thrown out in your regular trash in the following procedure:***
 - a. Take unused, unneeded, or expired prescription drugs out of their original containers;
 - b. Mix the prescription drugs with an undesirable substance, like used coffee grounds or kitty litter and place them in impermeable, non-descript containers, such as empty cans or sealable bags, further ensuring that the drugs are not diverted or accidentally ingested by children or pets;
 - c. Throw these containers in the trash; and
 - d. Flush prescription drugs down the toilet **ONLY** if the accompanying patient information specifically instructs it is safe to do so.
4. **Medical Needles/Syringes/Lancets or Other Sharps**
- The City will not collect these items. Do not place them in the containers. Many area pharmacies and clinics dispose of used needles for patients. Ask your doctor or pharmacist if they have a program for the proper disposal of medical needles.
5. **Ashes, Vacuum Cleaner Dust, Sawdust, Remodeling/Construction dust, etc.**
- Ashes, vacuum cleaner dust, remodeling/construction dust, etc. all pose health hazard to our solid waste crews. To protect them, all material must be bagged in a sealed, weather proofed bag and placed in your grey trash container.
 - **Ashes must be cold prior to disposal** bag being placed into your grey colored trash container.
6. **Broken Glass, Mirrors, etc.**
- Broken glass, mirrors can be placed into your grey trash container. Not acceptable for recycling.
7. **Fluorescent Bulbs/Tubes**
- It is recommended to return fluorescent bulbs/tubes back to the stores where they were purchased for recycling.
8. **Paint**
- Paint must be dried out before a bulk pickup can be scheduled with Customer Service at 422-6616.
 - Sand or cat litter, may be used to dry up wet paint left in a can. This process will take some time.
9. **Waste Motor Oil**
- Take any used oil and oil filters to a nearby Delaware Solid Waste drop-off site. For a list of locations, go to www.dswa.com. This way, you'll know you're helping the environment.
10. **Contaminated Cardboard**
- Cardboard contaminated by grease, oil or other contaminants should not be recycled. For pizza boxes, consider ripping the lid off to recycle that piece while the bottom, food stained half would be refuse.
11. **Household Batteries**
- Can be recycled at the Delaware Solid Waste Authority-Milford location, 1170 S. Dupont Boulevard.