



Milford

River Town • Art Town • Home Town

DELAWARE

Milford Electric Rate Changes

The City of Milford, a community electric utility powered by the Delaware Municipal Electric Corporation (DEMEC), will be increasing the current Power Cost Adjustment (PCA) by \$0.00238 per kilowatt-hour (kWh) for a total of \$0.01438 beginning in January. Customers will see this increase on their February City of Milford utility bills.

This power cost increase is primarily due to a DEMEC budget adjustment. The passthrough results in a 1.7 percent increase in electric bills for the average household and small business accounts in Milford. Commercial accounts in Milford can expect an increase ranging from about 1.5 to 2.2 percent depending on demand, load factor, seasonality, and time of use.

Even with this rate increase, customers are paying less than they were five years ago. Additionally, the City's overall electric rate continues to be the third lowest rate in the state of Delaware, trailing only the City of Lewes and the City of New Castle.

Christmas Tree Collection

Christmas trees will be collected on the following Mondays: January 9, January 23, and January 30. Trees should be left on the curb for collection.

City Office Closures

City offices will be closed the following dates due to upcoming holidays:

- Monday, January 2
- Monday, January 16
- Tuesday, January 24 (Cust. Service Dept.)
- Monday, February 20

Trash, recycling, and yard waste may differ on these dates. Check the schedule online at <https://www.cityofmilford.com/87/Solid-Waste>

Community Happenings

Scan this QR code to view the always up-to-date Milford Community Calendar for local events and public meetings.



City Council Round-up: December

In December, City Council only met one time in observance of the holiday. At the December 12 Council Meeting, staff presented their monthly reports and Council approved of the FY2021 Audit, as well as authorized a USDA loan for the new Police facility. Council also approved a Planning and Zoning budget adjustment for property maintenance and awarded a request for a refuse truck replacement, as well as a big for the Electric System Field Inventory Project. Several staff were also recognized, including the 2022 Excellence Award winners, 2022 Delaware Leadership Academy graduates and a 2023 Leadership Delaware participant.

Save Money on Home Energy

Customers can do a free online evaluation to find out how much energy and money they can save in their house. It's easy; simply provide some basic information about the home, and customers will receive a report with suggestions for energy-saving actions they can take, along with an estimate of how much money they can save. Please visit <https://www.energysmart.org/milford-delaware> to find out more.

Free Home Internet Program

Over the next 10 years, Comcast is committing \$1 billion to reach 50 million people from low-income families with the tools and resources they need to succeed in a digital world. Get Internet Essentials or Internet Essentials Plus for FREE when you qualify for the Affordable Connectivity Program (ACP). ACP provides eligible households a credit of up to \$30/month toward Internet services. Apply today if you're eligible for programs like the Federal Pell Grant, National School Lunch Program, SNAP, Medicaid, housing assistance, and others. Visit InternetEssentials.com, call 1-855-846-8376, or hold your phone's camera over the code.



Public Utility Education

By Mike Svaby, Public Works Director

Everyone Wants Quality Drinking Water

Everyone can unite around demanding the best quality drinking water from their local water operator/utility.

Water Quality standards are set by the U.S. Environmental Protection Agency (EPA) and monitored by the Delaware Department of Health and Social Services' Division of Public Health, Office of Drinking Water. Standards are set for quality levels, testing, and maximum contaminant levels (MCL). The City of Milford remains in good standing with these standards. In fact, the city has begun advance preparation for two upcoming EPA-driven changes to water utility operation. The first is a requirement to inventory and put on a schedule for replacement all lead pipe in the City's water system by October 2024. The second is a program that will identify industrial and domestic water connections that are at risk of contamination through flow transmission or source that must be made safe through installation of backflow prevention equipment.

Finally, some influences that greatly impact water quality in your home, if utilized and maintained properly, include water treatment systems, spigot and container filters, and the installation/use of the highest-grade spigot fixtures. Just as these tools are meant to maximize your water quality, they can easily negatively impact your water if they are not installed, filled, set, checked and maintained regularly and correctly. Other water quality contributions include the city maintenance programs of hydrant flushing and valve exercising; however, while customers may see a short-term impact to their household water when these processes are conducted, the City's Department of Public Works will post notices on its website. Customers can register to receive these notifications by clicking "Notify Me" on the city's homepage.

Customers can contact the City of Milford Water Division with questions, and/or report problems or concerns, such as discoloration, odor or bad taste through the MyMilford app or web portal, Customer Service at 302-422-6616 or for the most direct action, contact the City's Public Works Superintendent, Steve Ellingsworth at sellingsworth@milford-de.gov or at 302-422-126, ext. 1107

Best wishes for a wonderful New Year in 2023 from all of us at the City of Milford!

Employee Spotlight

Lucas David

Cash Operations Clerk I

1. How long have you worked for the City of Milford? I have worked for the city a year and a half.
2. Have you always worked in this role? I started off as a cashier clerk and then moved over to a billing clerk. After working as a billing clerk for a few months I switched back to a cashier clerk to assist with more technical cashier procedures.
3. What is your favorite thing about working for the City? My favorite thing about working for the City of Milford is the fact that I get to talk and interact with so many people from many different cultures and backgrounds. Milford is a very diverse city and working face to face with our citizens allows me to communicate with people from all walks of life.
4. What do you enjoy doing in your free time? I am a full-time student at Wilmington University, so that takes up a lot of my free time. The little free time I have left after school I use to visit family, read, and spend time with friends.



“Lucas brings years of customer service to his role as a Cash Operations Clerk. He values City of Milford customers and provides exceptional support to residents. We appreciate his growing knowledge and dedication to the City of Milford.”

- Suzannah Frederick, Cash Operations & Revenue Supervisor

Do you have what it takes to be a public servant?

Join the City of Milford for a career that matters!

Now hiring the following positions:

Cash Operations Clerk II

\$37,398.44

Network Technician

Starting Salary: commensurate with experience

Water & Wastewater Technician

\$45,252.11

Civil Engineer I

\$54,755.06

Mechanic

\$54,755.06

Electric Line Technician, First Class

\$91,769.60

Apply Online @ www.cityofmilford.com