



www.cityofmilford.com

**ACCESS TO ESSENTIAL CITY SERVICES
REMAIN AVAILABLE VIRTUALLY**

**WEBSITE | www.cityofmilford.com
PHONE | 302.422.6616**

Call us. We'll be here.

Although public access to all City facilities remains closed, we continue to offer government services via email, phone, or video/tele conferencing. Most all City business can be conducted online or via telephone during regular business hours Monday – Friday 8:00 a.m. to 4:30 p.m.

Administration | 302.424.1125

The City Manager's office is operating as usual.

City Clerk | 302.422.1111 | cityclerk@milford-de.gov

The City Clerk's office will continue to serve the public virtually, by email, and by phone. To register to vote or receive an absentee ballot for the upcoming Election, please call. Special events and other public gatherings are cancelled through May 15 or until the Stay-at-Home Order is lifted.

**Customer Service | 119 S Walnut St | 302.422.6616
cityofmilford.com/customerservice**

Utility payments continue to be accepted at the drive-up window, via drop box at City Hall, by mail, and online. Utility shut offs and monition sales have been suspended, and late fees/penalties for utility bills are waived through May 15 or until the Stay-at-Home Order is lifted.

Finance | 302.422.5140

The Finance office will continue to serve the public virtually, by email, and by phone.

Parks & Recreation | 302.422.1104

All spring Parks & Recreation programs are cancelled. The City dog parks, playgrounds, and basketball courts are closed however the parks and the Riverwalk will remain open and patrons are directed to practice social distancing while using the parks and Riverwalk.

Planning & Economic Development | 302.424.8396 | cityofmilford.com/planning

Building permits, licenses, and land use applications continue being accepted electronically and by mail to keep projects progressing. Building inspections continue as normal and rental inspections are suspended through May 15 or until the Stay-at-Home Order is lifted.

City Council & Appointed Bodies

Meetings are cancelled through May 15 or until the Stay-at-Home Order is lifted pending possible remote meeting options.

Police | 302.422.8081 | 911 for Emergencies

The Police Department remains ready to respond to the community's needs as we continue our efforts to reduce the spread of the coronavirus. Our staff remains poised to address other incidents that may occur during this time, but are modifying our usual operations to increase safety to staff and those we serve relative to COVID-19. While you will see officers out and about as you normally would, they are trying to keep a physical distance of at least six feet while still performing their duties. When officers need to interact with others, they will be adhering to the recommended guidelines of frequent hand washing and sanitizing. If you need to speak to an officer, they will contact you by telephone instead of arriving to see you in person, unless the situation warrants the officer's presence.

Public Works | 302.422.1110

Operations continue as usual including: Electric, Streets, Water & Wastewater, and Solid Waste.

From all of us at the City of Milford we appreciate your patience and understanding as you conduct your business with us during this unprecedented public health crisis. This can be overwhelming and a stressful time for many of us. It is important our staff remains healthy so that we are able to continue providing the services residents have come to depend on. We will share information about available resources as promptly as possible. We encourage you to reach out if you need support. Stay healthy and safe!