



Although public access to all City buildings remains closed, we continue to offer government services via email, phone, or video/tele conferencing.

Most all City business can be conducted online or via telephone during regular business hours Monday – Friday, 8:00 a.m. to 4:30 p.m.

## ACCESS TO CITY SERVICES

[www.cityofmilford.com](http://www.cityofmilford.com)

PHONE | 302.422.6616

*Call us. We'll be here.*

**Customer Service | 119 S Walnut St | 302.422.6616**  
[cityofmilford.com/customerservice](http://cityofmilford.com/customerservice) |  
[customerservice@milford-de.gov](mailto:customerservice@milford-de.gov)

Utility payments continue to be accepted at the drive-up window, via drop box at City Hall, by mail, and online. Residential utility shut offs and late fees/penalties for utility bills will resume November 1. Tax monition sales will resume in October. Delinquent account holders are encouraged to contact Customer Service to arrange payments.

### Parks & Recreation | 302.422.1104

All Parks & Recreation programs are cancelled until further notice. The City playgrounds are closed however the Riverwalk and parks, including the Dog Park, are open and patrons are directed to practice social distancing while using the parks and Riverwalk.

### Public Works | 302.422.1110

Operations continue as usual including: Electric, Streets, Water & Wastewater, and Solid Waste.

**Planning & Economic Development | 180 Vickers Dr | 302.424.8396 | [cityofmilford.com/planning](http://cityofmilford.com/planning) | [planning@milford-de.gov](mailto:planning@milford-de.gov)**

Building permits, licenses, and land use applications are being accepted by mail, in person, or via email. Building inspections continue as normal and proactive rental inspections are suspended for the remainder of 2020.

**From all of us at the City of Milford we appreciate your patience and understanding as you conduct your business with us during this public health crisis.**

**This can be overwhelming and a stressful time for many of us. It is important our staff remains healthy so that we are able to continue providing the services residents have come to depend on. We will share information about available resources as promptly as possible. We encourage you to reach out if you need**

### City Council & Public Bodies

All public meetings are being conducted virtually through Zoom until further notice to prevent unnecessary public gatherings. Each meeting agenda includes a link and phone number to join the meeting and information on providing public comments can be found here: <https://www.cityofmilford.com/483/Public-Comments>

### City Clerk | 302.422.1111 | [cityclerk@milford-de.gov](mailto:cityclerk@milford-de.gov)

The City Clerk's office continues to serve the public by phone and email. The public is welcome to join public meetings via Zoom by accessing the link or phone number at the top of each agenda. Voter registration for City elections continues via phone. Special events and other public gatherings are being reviewed on a case-by-case basis.

### Administration | 302.424.8394 | [mwhitfield@milford-de.gov](mailto:mwhitfield@milford-de.gov)

The City Manager's office is operating as usual and can be contacted by phone or email.

### Finance | 302.422.5140

The Finance office continues to serve the public virtually, by email, and by phone.

### Police | 302.422.8081 or 911 for Emergencies

The Police Department remains ready to respond to the community's needs and our staff remains poised to address other incidents that may occur. While you will see officers out and about as you normally would, they are trying to keep a physical distance of at least six feet while still performing their duties. When officers need to interact with others, they will be adhering to the recommended guidelines of frequent hand washing and sanitizing. If you need to speak to an officer, they will contact you by telephone instead of arriving to see you in person, unless the situation warrants the officer's presence.